



CUSTOMER STORY



Franz Schabmüller Group of Companies

S/4HANA: Release upgrade in record time

In partnership with Syntax, the Franz Schabmüller Group underwent one of the world's first implementations of S/4HANA 2023 FPSO1

"SAP is our central system in which all business-relevant processes from material planning, purchasing and scheduling to production, accounting, project management and sales run," explains Alexander Krassler, Managing Director of fresh IT, the internal IT

service provider of the Franz Schabmüller Group and its parent company FRAMOS Holding. The company uses S/4HANA in the private cloud to manage all modules and functions along the entire value chain.

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S/4HANA 2023 FPSO1 for new, comprehensive functionalities

The group of companies aims to benefit quickly from innovations with its modern cloud-based SAP landscape. The consistent maintenance and upgrade policy, which the automotive specialist implemented in partnership with Syntax as a service provider, plays an important role in this goal. Syntax took care of system landscape operations as well as maintenance of the modules and regular upgrades to S/4HANA. As part of this continuous modernisation, two specialist projects became the driver for the upgrade to the latest 2023 FPSO1 release of the S/4HANA Cloud Private Edition. "When two modules were being patched, it turned out that we had to go to a brand new release to get the desired functionalities," recalls Alexander Krassler. "That's why we wanted to get down to business and upgrade directly to the S/4HANA 2023 FPSO1 release with the support of Syntax."

One of the world's first implementations - in record time

The fact that the Schabmüller Group was one of the first companies in the world to carry out this upgrade made the project a special challenge. This was because there were no known solutions or workarounds for potential problems. "We did some real pioneering work together with Syntax," says Alexander Krassler. The plan was to download the release directly on the day of publication and implement it in all production systems within just five weeks. Alexander Krassler attributes the fact that this ambitious endeavour was actually successful within the tight schedule, not only due to the competent support from Syntax, but also to the dedicated commitment of the entire workforce: "Without our specialist departments, which were very adept and conscientious in their testing, this would not have been possible in such a short time."

Positioned for the future

Thanks to the successful upgrade to S/4HANA 2023 FPSO1, the Schabmüller Group can fully utilise all desired functionalities in all modules. The company has also significantly strengthened the foundation of its SAP landscape. As a consolidation release, the Feature Pack Stack is a prerequisite for the successful introduction of future S/4HANA versions. All customers who are currently still working with software that was released before 2020 must first switch to S/4HANA 2023 FPSO1 in order to be able to install the 2025 release, for example. As a result, Alexander Krassler is relaxed about the future: "With the new version, we are ideally equipped for future developments and innovations in the SAP universe. It's a good feeling to have already done our homework."

fresh IT GmbH

Ingolstadt, Germany

framos-holding.de/unternehmen/fresh-it-gmbh/

Industry

Automotive

Employees

5

Products and services

IT applications

Special solutions and services

SAP S/4HANA

5 weeks

from upgrade release
to go-live

300+

SAP users in
the company

10

modules



"In order to realise such a pioneering S/4HANA project in record time, you need motivated employees in the specialist departments who test conscientiously, as well as a competent partner who not only understands the technical intricacies, but also our specific requirements. With Syntax, we had an experienced team at our side that gave us great support from start to finish.

- Alexander Krassler, Managing Director of fresh IT



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