Certificate No.: PwC-ISO20000-1-610

Certificate

PricewaterhouseCoopers LLP has assessed whether the service management system at

Syntax Systems GmbH & Co. KG
Höhnerweg 2 – 4, Weinheim, 69469, Germany
with sites according to Annex A

meets the requirements of the standard noted below (the Requirements).

ISO 20000-1: 2018 Information technology – Service Management System

Scope of Certification

All services in Germany and Slovakia including Hosting, Managed services, Consulting and Infrastructure services.
Management is responsible for ensuring the management system meets the Requirements.
Our responsibility is limited to assessing whether management has demonstrated that the Requirements were met. Our assessment was conducted in accordance with ISO 17021 management systems assessment standard and, accordingly, included examining, on a sample basis, evidence supporting management's assertion that the Requirements were met.

A description of our responsibilities for the assessment of the management system is located at www.pwc.com/ca/certificate. The ISO standards can be found at www.iso.org.

Based on our assessment, the management system met the Requirements, in all material respects, as of 11 September 2026.

The validity of this certificate is subject to satisfactory annual maintenance assessments.

Date of Original Certification	25 July 2024
Date of Current Certification	11 September 2026
Date Certification Expires	24 July 2027

PricewaterhouseCoopers LLP

PricewaterhouseCoopers LLP
PricewaterhouseCoopers Place, 250 Howe Street, Suite 1400
Vancouver, British Columbia, Canada V6C 3S7

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Annex A

Syntax Systems GmbH & Co. KG – Registered Facilities

Certificate Number	Facility Name	Address	Scope
PwC-ISO20000-1-610	Syntax Systems GmbH & Co. KG	Höhnerweg 2 – 4, Weinheim , 69469, Germany	All services in Germany and Slovakia including Hosting, Managed services, Consulting and Infrastructure services (Head office - Management System Administering location).
PwC-ISO20000-1-610	Syntax Systems s.r.o (Kosice, Slovakia Office)	Protifašistických bojovníkov 11, Košice, 04001, Slovakia	All services in Germany and Slovakia including Hosting, Managed services, Consulting and Infrastructure services.

Original Certificate:	25 July 2024	**Current Certificate:**	11 September 2026	**Certification Expires:**	24 July 2027

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