

# Certificate

PricewaterhouseCoopers LLP has assessed whether the information security management system at

## Syntax Systems GmbH & Co. KG

Höhnerweg 2 – 4, Weinheim , 69469, Germany  
with sites according to Annex A

meets the requirements of the standard noted below (the Requirements).

## ISO 20000-1: 2018 Information Technology Service Management System

### Scope of Certification

**All services in Germany and Slovakia including Hosting, Managed services, Consulting and Infrastructure services.**

Management is responsible for ensuring the management system meets the Requirements. Our responsibility is limited to assessing whether management has demonstrated that the Requirements were met. Our assessment was conducted in accordance with ISO 17021 management system assessment standards and, accordingly, included examining, on a sample basis, evidence supporting management's assertion that the Requirements were met.

A description of our responsibilities for the assessment of the management system is located at [www.pwc.com/ca/certificate](http://www.pwc.com/ca/certificate). The ISO standards can be found at [www.iso.org](http://www.iso.org).

Based on our assessment, the management system met the Requirements, in all material respects, as of 14 August 2025.

The validity of this certificate is subject to satisfactory annual maintenance assessments.

Date of Original Certification	25 July 2024
Date of Current Certification	14 August 2025
Date Certification Expires	24 July 2027

*PricewaterhouseCoopers LLP*

### PricewaterhouseCoopers LLP

PricewaterhouseCoopers Place, 250 Howe Street, Suite 1400  
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#### PricewaterhouseCoopers LLP

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# Annex A

## Syntax Systems GmbH & Co. KG – Registered Facilities

Certificate Number	Facility Name	Address	Scope
PwC-ISO20000-1-610	Syntax Systems GmbH & Co. KG (Weinheim, Germany Office)	Höhnerweg 2 - 4, Weinheim, 69469, Germany	All services in Germany and Slovakia including Hosting, Managed services, Consulting and Infrastructure services (Head office - Management System Administering location)
PwC-ISO20000-1-610	Syntax Systems s.r.o (Kosice, Slovakia Office)	Protifašistických bojovníkov 11, Košice, 04001, Slovakia	All services in Germany and Slovakia including Hosting, Managed services, Consulting and Infrastructure services

Original Certificate: 25 July 2024

Current Certificate: 14 August 2025

Certification Expires: 24 July 2027

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