

Global + Security Package

Sub-processor (name and address)	Description of activities	Geeignete Garantien gemäß Art. 46 Abs. 2 lit. c) DSGVO („SCC“)
Cloud infrastructure (hyperscaler)		
Amazon Web Services, Inc. 410 Terry Avenue North Seattle, WA 98109-5210 USA Amazon Web Services EMEA SARL 39 Avenue John F. Kennedy 1855 Luxembourg	Cloud Services, as expressly requested by the customer.	SCC 2021/914
Microsoft Corporation One Microsoft Way Redmond, WA 98052 USA	Software services, e.g., Office 365, SPLA licenses, and Azure Data Center Services	SCC 2021/914
Data Center		
PfalzKom, Gesellschaft für Telekommunikation mbH Wredestraße 35 67059 Ludwigshafen Germany	Provider of the data center in Mutterstadt	n/a
Enterprise Software		
SAP Deutschland SE & Co. KG Hasso-Plattner-Ring 7 69190 Walldorf Germany	SAP support, if expressly requested by the customer.	n/a
Network, IT management and Security		
Cisco Corporate Headquarters 170 West Tasman Dr. San Jose, CA 95135 USA	Endpoint Protection	SCC 2021/914
ServiceNow, Inc. 2225 Lawson Lane Santa Clara, CA 95054 USA	Operator Ticket System / Multi Cloud Orchestration Data center in Europe	SCC 2021/914

Rhenus Data Office GmbH Industriestr. 5 48301 Nottuln Germany	Data carrier destruction	SCC 2021/914
Atlassian PTY Ltd., 341 Level 6 George St. 2000 Sydney Australia	Ticket- and Document Management for Security Operations	SCC 2021/914
GitLab Inc. 268 Bush Street #350 San Francisco, CA 94104 USA	Configurations- and Documentation Management	n/a
CrowdStrike, Inc. 150 Mathilda Place, Suite 300, Sunnyvale, California 94086 USA	Security Services	SCC 2021/914
Qualys, Inc. über: BT Germany GmbH & Co. KG Barthstr. 6 80339 München	Vulnerability management	n/a
CyberArk Software, Inc. 60 Wells Avenue, Newton, MA 02459, USA	Access management for security services	SCC 2021/914
Abnormal AI, Inc., 8474 Rozita Lee Ave, Suite 420, Las Vegas, NV 89113, USA	Anti-Spam-Solution for Syntax	SCC 2021/914
Cloudflare, Inc. 101 Townsend Street, 94107 San Francisco, CA, USA	Security-Services	SCC 2021/914
Syntax Group		
Syntax Systems, s.r.o. Aupark Tower Košice Protifašistických bojovníkov 11	Ticket and Operational ¹ support; IT Services and Security operations (handling security tickets)	n/a

040 01 Košice Slovak Republic		
Syntax Information Technology S.L.U. Carrer del Llucanes 38 08022 Barcelona	Ticket and Operational support; IT Services and Security operations (handling security tickets)	n/a
Syntax Systems USA, LP 601 Keystone Park Drive, Suite 600 NC 27560 Morrisville USA	Ticket and Operational support; IT Services and Security operations (handling security tickets)	Intercompany Agreement (SCC 2021/914)
Syntax Systems Private Limited 561. 6th Floor Building number 5, Solitaire Corporate Park, Andheri – Ghatkopar Link Road, Chakala, Andheri (E) Mumbai – 400093	Ticket and Operational support; IT Services and Security operations (handling security tickets)	Intercompany Agreement (SCC 2021/914)
Enterprise Syntax Cloud Mexico, S.A. de C.V. Avenida del Castillo 5838-1, Colonia Lomas de Angelópolis, San Andrés Cholula, Puebla, Zip Code 72830	Ticket and Operational support; IT Services and Security operations (handling security tickets)	Intercompany Agreement (SCC 2021/914)
Syntax Systems Ltd 111 Robert-Bourassa Blvd, Suite 4500 Montreal, Quebec H3C 2M1 — Canada	Ticket and Operational support; IT Services and Security operations (handling security tickets)	n/a
Syntax Systems Morocco SASU, Casanearshore, Shore 2B - 6th floor, 1100 El Qods Blvd (Sidi Maârouf, 20520 Casablanca, Morocco	Ticket and Operational support; IT Services and Security operations (handling security tickets)	Intercompany Agreement (SCC 2021/914)
Syntax Systems SA (Pty) Ltd., Ballywood Office Park, Ashwood house, Ground Floor 33 Ballyclare Dr, Bryanston, Johannesburg, 2191	Ticket and Operational support; IT Services and Security operations (handling security tickets)	Intercompany Agreement (SCC 2021/914)

Syntax Systems SAS, 93 Avenue Charles de Gaulle 92200, Neuilly-sur-Seine, France	Ticket and Operational support; IT Services and Security operations (handling security tickets)	n/a
Additional services (if requested by the Customer)		
FITS (Suzhou) Information Technology Co., Ltd. Unit A1-2, Floor 5 Phase III International Science Park District 1355 Jin Ji Hu Avenue SIP 215021 Suzhou P.R. China	Ticket and Operational support if expressly requested by the customer	SCC 2021/914
Xiting GmbH Obere Ringstraße 17 79859 Schluchsee Germany	Within the scope of application management security services, if expressly requested by the customer. Analysis and optimization of SAP authorizations as well as support and consulting on SAP authorization issues.	n/a
abresa GmbH Katharina-Paulus-Straße 8 65824 Schwalbach Germany	Within the scope of application management services, if expressly requested by the customer. Consulting, support and assistance in the areas of SAP HR management.	n/a
Consilio GmbH Einsteinring 22 85609 Aschheim/Dornach Germany	Within the scope of application management services, if expressly requested by the customer. Consulting and support in the area of SAP standard software.	n/a
entplexit GmbH Kölner Straße 12 65760 Eschborn Germany	Within the scope of SAP Archiving Services, if expressly requested by the customer. Consulting and support for archiving SAP data.	n/a

**Subcontractors of the above-mentioned service providers are not named here. The above-mentioned subcontractors are also permitted to engage subcontractors, subject to compliance with the relevant obligations imposed on the contractors in this contract. Information on the relevant subcontractors of the above-mentioned companies will be provided on request.*

¹ Operational means access to the IT system itself.