



Case Study

Stabilizing Business Processes with an Automated, Scalable Solution

For nearly four decades, Compana has manufactured high-quality nutritional feeds and supplements for pets and farm animals. In recent years, a surge in business has outpaced the capabilities of the company's legacy ERP system, which was also approaching end of support. So, the business explored options for a more robust approach with better network stability

and streamlined processes. Compana's search led it to an automated solution designed to significantly reduce time spent processing service desk tickets. With a cloud-hosted system, the firm can spend its time continuing to pioneer the highest-quality animal nutrition products on the market.

Zero Network downtime after implementation	50% Less time spent on month-end close	50% Less time required for product costing tasks
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Customer Profile

Location:
Chesterfield, MO

Industry:
Agribusiness

Products and services:
Animal Feed and Supplements

Employees
600

Featured solutions:
RISE with SAPS/4HANA Cloud, private edition



"SAP S/4HANA Cloud, private edition is intuitive and innovative —making the goals of any size business attainable."

Tim Schrapen
VP of Information Technology
Compana

Centralizing Data Via RISE with SAP S/4HANA® Cloud, Private Edition

Before: Challenges and Opportunities

- Networks frequently went offline across multiple locations
- Connectivity issues among different departments
- Information spread throughout multiple data centers
- Previous system unable to scale alongside growing business
- Technical support no longer available for previous ERP solution

Why SAP and Syntax

- SAP S/4HANA Cloud, private edition offered the best network stability
- SAP-assisted upgrades every two years supported new solution

- Syntax had the most relevant system integrations experience
- New solution has all tools and data hosted in the cloud

After: Value-Driven Results

- Streamlined financial bookkeeping processes
- Automation has all departments running smoother and at lower cost
- Solution functionality makes strong case for future adoption of SAP products
- Analytics-based approach to sales order forecasting helps prepare for supply chain demand



About Syntax

Syntax provides comprehensive technology solutions and trusted professional, advisory, and application management services to power businesses' mission-critical applications in the cloud. With 50+ years of experience, 900+ customers, and 2,700 employees around the world, Syntax has deep expertise in implementing and managing multi-ERP deployments in secure private, public, or hybrid environments. Syntax partners with SAP®, Oracle, AWS, Microsoft, and other global technology leaders to ensure customers' applications are seamless, secure, and at the forefront of enterprise technology innovation.

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