SYNTAX

Case Study

Stabilizing Business Processes with an Automated, Scalable Solution

For nearly four decades, Compana has manufactured high-quality nutritional feeds and supplements for pets and farm animals. In recent years, a surge in business has outpaced the capabilities of the company's legacy ERP system, which was also approaching end of support. So, the business explored options for a more robust approach with better network stability and streamlined processes. Compana's search led it to an automated solution designed to significantly reduce time spent processing service desk tickets. With a cloud-hosted system, the firm can spend its time continuing to pioneer the highest-quality animal nutrition products on the market.

Zero	**50%**	**50%**
Network downtime after implementation	Less time spent on month-end close	Less time required for product costing tasks

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compana PET BRANDS

Customer Profile

Location:
Chesterfield, MO

Industry:
Agribusiness

Products and services:
Animal Feed and Supplements

Employees
600

Featured solutions:
RISE with SAPS/4HANA Cloud, private edition

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"SAP S/4HANA Cloud, private edition is intuitive and innovative —making the goals of any size business attainable."

Tim Schrappen
VP of Information Technology
Compana

Centralizing Data Via RISE
with SAP S/4HANA® Cloud, Private Edition

Before: Challenges and Opportunities

- Networks frequently went offline across multiple locations
- Connectivity issues among different departments
- Information spread throughout multiple data centers
- Previous system unable to scale alongside growing business
- Technical support no longer available for previous ERP solution

Why SAP and Syntax

- SAP S/4HANA Cloud, private edition offered the best network stability
- SAP-assisted upgrades every two years supported new solution
- Syntax had the most relevant system integrations experience
- New solution has all tools and data hosted in the cloud

After: Value-Driven Results

- Streamlined financial bookkeeping processes
- Automation has all departments running smoother and at lower cost
- Solution functionality makes strong case for future adoption of SAP products
- Analytics-based approach to sales order forecasting helps prepare for supply chain demand